



# NH State Rehabilitation Council

Annual Report  
December 2015

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## **New Hampshire Vocational Rehabilitation**

New Hampshire Department of Education  
800-299-1647 / [www.education.nh.gov/career/vocational](http://www.education.nh.gov/career/vocational)

NH Vocational Rehabilitation  
21 South Fruit Street, Suite 20  
Concord, NH 03301

### ***Director***

Lisa K. Hinson-Hatz

### ***Our Mission***

To assist eligible New Hampshire citizens with disabilities to  
Secure suitable employment and financial and personal  
Independence by providing rehabilitation services.

### ***Our Vision***

NH Vocational Rehabilitation seeks to become an organization committed to  
fulfilling the needs of customers by providing continuously improving quality  
services through an effort of teamwork and professionalism.

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Message from SRC Chair.... Mariellen J. MacKay



The New Hampshire State Rehabilitation Council (SRC) is pleased to submit its 2015 Annual Report. The SRC continues its ongoing pursuit of collaborative, meaningful partnerships with disability-focused organizations, as we advocate for the needs of individuals with disabilities in New Hampshire.

The attached report is a compendium of the SRC's activities over the course of Federal Fiscal Year 2015. The SRC at each of its meetings continues to focus on the success of VR Customers and Counselors.

Once again, in FY 2015, the SRC in collaboration with the Statewide Independent Living Council (SILC) held a Joint Meeting of the SRC and SILC which was focused on VR's role in the New Hampshire Care Management System and with Legislators and other Vendor Agencies that work with and collaborate with NH VR. As a result of this Joint Meeting, the SRC reinforced its support of the SRC Task Force on the Implementation of Care Management. This Task Force is charged with developing new relationships with the two organizations selected by the State to provide services to Medicaid eligible individuals, and to continue its partnership with the Department of Health and Human Services. The SRC also recognizes its need for Advocacy Support for VR through Legislation and with the NH Legislature, working closer with partner agencies and to find new ways to support and publicize the positive employment opportunities NH VR provides for our State.

The SRC continues to participate in webinars sponsored by the U.S. Department of Labor, and the U.S. Department of Education on the provisions of WIOA that directly impact the Vocational Rehabilitation Program. In addition, the Agency and the SRC participate in the development and revision of Agency Policy. The SRC will meet twice annually, in addition to its quarterly meetings, to review and comment on Policy changes and additions. The SRC Chair and the NH VR Director work closely to insure that the relationship between the SRC and NH VR remains one of respect, courtesy, and is a mutually supported collaboration.

I strongly believe that the work done in FY 2015 has assisted the SRC in providing continued and increased substantive and proactive support of the State Vocational Rehabilitation Agency.

Sincerely,

The Honorable Mariellen J. MacKay, SRC Chair

## Director's Report for the SRC Annual Report



2015 has been a year of tremendous change for our agency and for the Vocational Rehabilitation Profession. Since the passage of the Workforce Innovation Opportunity Act (WIOA) in July of 2014 the state agencies around the country have been planning the operationalization and implementation of this important new law.

In New Hampshire we are very fortunate to work with an amazing staff of VR professionals and a very supportive State Rehabilitation Council. I'd like to make special thanks this year to Mariellen MacKay for her leadership of the SRC and also to our staff who have had many challenges and overcome them all for the benefit of the agency and the customers we serve.

In this last year we implemented a new case management system, AWARE, and are currently in the stabilization period with that system. We also feel supported by Alliance Enterprises as they assist to enhance the system and align it with the new WIOA requirements.

Our agency has brought on many new staff this year in various capacities (VR Counselors, Rehabilitation Technicians and Administrative staff) to assist our forward progress with WIOA implementation.

The agency is moving forward with the new transition model in which Pre-Employment Transition Services will be provided in a generalized and individualized manner in the state, depending on the needs of each student with a disability. We are very excited for the regional partnerships that will be enhanced with this project to benefit students with disabilities so their future is bright!

I am honored to have been elected as the next President for the Council of State Administrators of Vocational Rehabilitation (CSAVR) this last spring at our conference. CSAVR has been instrumental in leading the changes with WIOA and I look forward to working with the Officers and staff to ensure we provide the necessary support to our fellow 79 VR agencies around the country.

2016 will be a great year!

Lisa K. Hinson Hatz, MA, CRC VR State Director

## NH State Rehabilitation Council (SRC)

### **Purpose**

Providing Leadership on Behalf of Persons with Disabilities and Guidance to Vocational Rehabilitation Programs

### **Mission**

New Hampshire State Rehabilitation Council, through action and advocacy, partners with New Hampshire Vocational Rehabilitation (NHVR) to strengthen the agency's operation and effectiveness in the delivery of quality and timely services to individuals with disabilities, as they prepare for and engage in employment and careers.

### **Vision**

By collaborating with key disability related organizations and building strong partnerships with Vocational Rehabilitation (VR) and employers' groups, the State Rehabilitation Council (SRC) provides leadership and advocacy that increases the number of qualified individuals with disabilities who strive to realize their goals of becoming successfully employed. The SRC maintains and widely publicizes the success of this ongoing relationship. This is evidenced by Congressional and State legislative recognition of the cost-effective benefits of the VR program, as they provide consistent financial support for NHVR services.

## NH State Rehabilitation Council (SRC)

### The SRC's responsibilities include:

- Reviewing, analyzing and advising in strategic partnership with NHVR services regarding the performance on the VR agency relating to eligibility, including Order of Selection, extent, scope, and effectiveness of VR services and functions that affect an individual's ability to obtain employment.
- Working in partnership with the state VR program, the SRC develops and reviews state goals established by the VR program, evaluates the effectiveness of the programs and services of the VR agency, and conducts needs assessments every three years.
- Providing advice to the VR agency on activities geared towards maximizing the delivery of services for the employment of NH citizens with disabilities
- Preparing and submitting an annual report to the Governor of New Hampshire and the Commissioner of the Federal Rehabilitation Service Administration on the status of the New Hampshire VR agency
- Assisting with the preparation of the VR agency annual State Plan updates, reports, needs assessments, and required evaluations
- Reviewing and analyzing the effectiveness and consumer satisfaction of the VR agency. This is assessed annually through the Customer Satisfaction Survey
- Coordinating working relationships and activities with other New Hampshire Councils.

## NH State Rehabilitation Council (SRC)

Ann Ackerman  
Nashua  
Higher Education/Former Customer

Peter Darling  
Concord  
Business/Provider

David Dwyer  
Concord  
Business/Provider

Jack Gibson  
North Sutton  
Advocate

Lorna Greer  
Whitefield  
Business

Lisa Hatz, Ex-Officio  
VR Director

Jay Jean  
Dover  
Former Customer

Michelle Lapointe, Ex-officio  
VR Counselor

Mariellen MacKay, Chair  
Nashua  
Business/Provider

Charlene Mayo, 1<sup>st</sup> Vice Chair  
Concord  
Parent Information Center

David Ouellette  
NH Council on Developmental  
Disabilities

Dorine Pelletier, 3<sup>rd</sup> Vice Chair  
Greenfield  
Business/Provider/Former Customer

Don Powers  
Gilsum  
Business

Robert Purcell  
Merrimack  
Business

John Richards, 2<sup>nd</sup> Vice Chair  
Peterborough  
Advocate

Lorrie Ripley  
CAP

Representative Katherine Rogers

Nancy Rollins  
Goodwill

Charles Saia  
Governor's Commission on Disability

Denise Sleeper  
Gilford  
Department of Health and Human  
Services

David Smith  
Seacoast Mental Health Center

Sherry Burbank  
Special Education

Santina Thibedeau  
State Director of Special Education

Susan Wolfe-Downes  
Concord  
Business/Provider

Stephen Yerardi  
Peterborough  
SILC Representative/Former  
Customer

## NH State Rehabilitation Council (SRC)

### **Advocacy/ Outreach and Marketing**

*Advocate for NHVR to the State Legislature and the Congressional Delegation. Develop SRC advocacy guideline and internal coordination structure. Develop data to show cost/benefit of the VR program. Develop NHVR success stories. Monitor the committee's strategic plan accomplishment. Increase the public's knowledge of NHVR through an SRC outreach program. Develop a SRC Speakers Bureau, deliver presentation sharing BNHVR success stories. Provide SRC input into the customer satisfaction survey and customer needs assessment survey.*

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### **Collaboration (Internal and External)**

*Strengthen collaboration with other organization whose missions are similar to NHVR. Develop SRC collaboration guidelines and internal coordination structure. Outreach to organization whose missions are compatible with that of NHVR and are therefore a partner in servicing individuals with disabilities. Maintain relationships with partner organizations. Provide in-service training for SRC members. Develop candidates for SRC membership.*

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### **Medicaid Managed Care**

### **Policy**

*Participate in and review the development of VR policies. Monitor Order of Selection and review policy manual regulations.*

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### **State Plan**

*Participate in, review and monitor the development of the State Plan and monitor the multi-agency State Plan.*

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## NH State Rehabilitation Council (SRC)

### *Recap of the SRC's Year – Highlights*

#### **October 20, 2014**

- Presentation of the Medicaid Program
- Passage of the Workforce Innovation and Opportunity Act, Public Law 113-128 on July 22, 2014
- NHVR staff contributed to the employment success of 1,092 individuals with disabilities for fiscal year 2014
- Mapping the course for the SRC in 2015

#### **January 2015**

- The proposed NHVR Policies were reviewed and suggested policy changes relative to Transportation; Vehicle Modification; and Training
- CSAVR conference in April where the implementation of the Workforce Innovation and Opportunity Act was discussed
- Established FY 2015 Standing Committees

#### **May 2015**

- NH first state to eliminate sub-minimal wage
- New case management AWARE updates
- New VR policy updates
- Tutorial presentation on SB 265 ABLE Act

#### **June 2015**

- The SRC recognized customer Stephen McGarry and his counselor Karen Martin – Brown of the VR Portsmouth Regional Office
- July 26<sup>th</sup> was 25th anniversary of ADA
- Election of New Officers for the SRC 2015-2016
- Case management system AWARE going live next month

#### **September 2015**

- In September, the SRC held its annual retreat. This year the retreat included WIOA planning; membership planning and a conversation with Connie Garner. Ms. Garner shared her background and experience working in Washington DC with disabilities rights and needs as well as her work with WIOA strategies.

## NH Vocational Rehabilitation FY 2015 in Review October 1, 2014 – September 30, 2015

Vocational Rehabilitation is a joint State/Federal program that assists eligible individuals with disabilities to become contributing members of their community. To this end, New Hampshire Vocational Rehabilitation supports the following programs and priorities

- Rehabilitation Services
- Services to the Blind and Visually Impaired
- Independent Living
- Disability Determination Services
- Transition School-to-Work
- Supported Employment

### **Working with People with Disabilities.....**

*During Federal Fiscal Year 2015, NH Vocational Rehabilitation .....*

- Helped **1,042 individuals** with disabilities gain employment
- The average hourly wage was **\$13.85**
- Total earnings of these employees in the first year was **\$20,165,236**
- The average hours worked per week was **27**
- The average weekly salary was **\$384**
- The average annual salary was **\$20,075**

Federal and state taxes paid by these employees (estimated): **\$4,033,047**

# NH Vocational Rehabilitation FY 2015 in Review October 1, 2014 – September 30, 2015

*People with disabilities can work and take advantage of the opportunities available to the citizens of New Hampshire. Yet they face barriers unique to their situation, barriers that prevent them from achieving their goals. Vocational Rehabilitation assists persons with disabilities to achieve their employment goals through the provision of services to address those barriers.*

## Who Are Our Customers

*During Federal Fiscal Year 2015, NH Vocational Rehabilitation....*

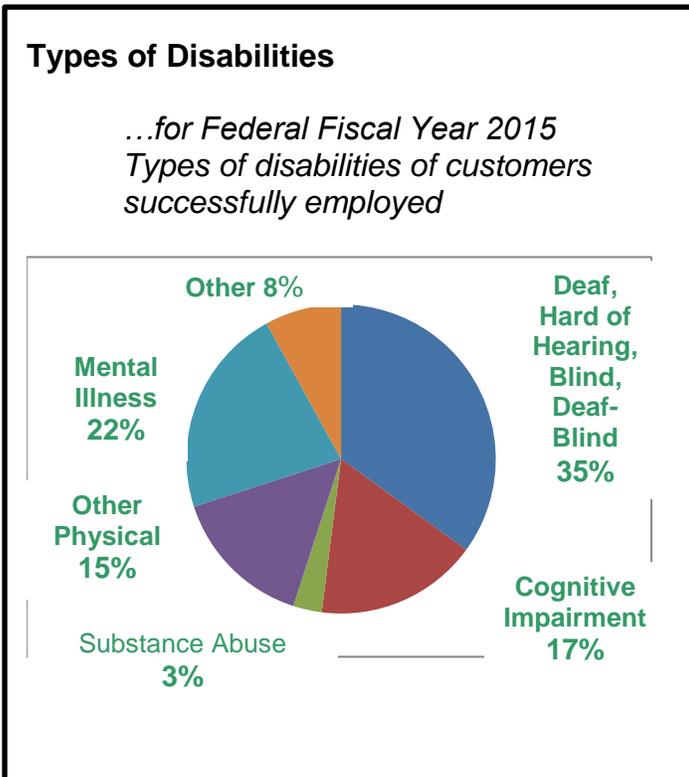
- Worked with 8,601 eligible clients
- Received 2,313 new applicants

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### Types of Disabilities

Mental Health	31%
Learning Disabilities	12%
Mental Retardation	5%
Hard of Hearing	9%
Blind or Visual Impairment	5%
Substance abuse	4%
Deafness	2 %
Orthopedic	16%
Brain Injury	3%
Other	13%

# NH Vocational Rehabilitation FY 2015 in Review October 1, 2014 – September 30, 2015



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*No one should be deprived of an opportunity to recognize and realize his/her talents and potentialities because of a disability.*

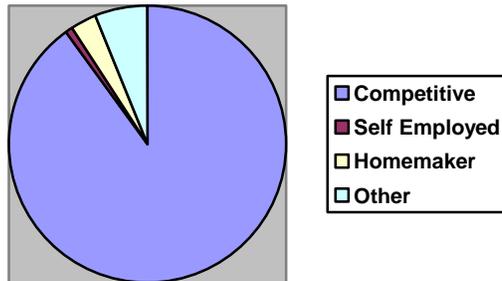
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# NH Vocational Rehabilitation FY 2014 in Review October 1, 2013 – September 30, 2014

## Types of Jobs.....

*During Federal Fiscal Year 2015,  
1,042 clients gained employment.*



## Sources of Revenue

*During Federal Fiscal Year 2015, NHVR received....*

Federal Funds	\$11,411,326.00
State Funds	\$3,087,904.82
Program Income	\$2,882,280.00
<b>Total</b>	<b>\$17,381,510.82</b>

## NH State Rehabilitation Council (SRC)

### Annual Customer Satisfaction Survey

The annual assessment of customer satisfaction was completed by RKM Research and Communications, Inc. on behalf of the Agency and the SRC.

A total of 440 surveys were completed as part of this endeavor.

The average American Customer Satisfaction Index Score (ACSI) among all VR customers surveyed was **78**.

Results were provided by RKM Research and Communications to the SRC with opportunity for question and comment.

The SRC will be reviewing the FY13 and FY14 customer satisfaction data on 1/14/16.

## NH State Rehabilitation Council (SRC)

The SRC Continues to develop linkages and forge productive relationships with a number of Councils and Boards, including:

- Deaf and Hard of Hearing Advisory Committee
- Services for Blind and Visually Impaired Advisory Committee
- Governor's Commission on Disabilities (GCD)
- Granite State Independent Living
- Statewide Independent Living Council (SILC)
- Client Assistance Program
- Parent Information Center
- Bureau of Developmental Services, Dept. of Health and Human Services

# NH State Rehabilitation Council (SRC)



HOW CAN WE HELP YOU BE A HERO

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## All Pro Barbers give their customers excellent customer service

Tim Carrington opened All Pro Barbers on March 1, 2014 with the help of the New Hampshire Vocational Rehabilitation services. This is a great program that helps individuals with disabilities pursue financial independence by running their own business. The barber shop works with independent contractors that serve a diverse clientele.

Tim says his business is special because of the variety of services they offer. They have a convenient location and give quality cuts while providing excellent customer service.

In the future, he plans to grow in both size and services offered. He will be looking to add quality shaves and other services tailored to men, young and old. Tim says, "A barber shop is part of a community. You have to be a natural people person to succeed. I know people all over the community and it makes me feel good to see that they're hair is looking great."



Small Business Heroes granted Tim's wish for a new, digital sign. He is excited for the increased visibility and the ability to promote specials and other messages throughout the year.

The best part of being a small business owner was finding a passion that helped change his life. Tim, while self-reliant, also has diabetes, but after beginning All Pro Barbers, he started an exercise regimen that overcame a lot of the pain associated with the disease.

Check out Tim's business on Facebook: <https://www.facebook.com/TimsAllProBarbers?pnref=lhs>

# Success: overcoming hurdles

## NH Vocational Rehabilitation has helped over 100 people with disabilities pursue self-employment

By DEBORAH A. OSGOOD  
Published: November 13, 2015

Most things in life worth attaining come at a price. It may be hard work, patience, money or a combination of a lot of different factors. Sometimes it's a little outside help that's the critical catalyst making all the difference. This is particularly true in business.

Nancy Dixon began her career as a mother and volunteer for the local school system. With a passion for working with children, she ultimately became a full-time special education tutor and aide until, after 15 years, she found herself having to go on disability due to a severe form of Rheumatoid Arthritis.

As her capacity to work continued to decline, she turned to NH Vocational Rehabilitation (NHVR) to investigate other career options. In addition to learning about programs tailored to helping individuals with disabilities pursue traditional employment, Nancy learned that NHVR offered training to support pursuing self-employment. With a lifelong dream of writing children's stories, Nancy enthusiastically signed up!

The NHVR self-employment program offers a step-by-step, methodical approach to guide individuals with disabilities through a process of identifying a valid business idea, testing the market and launching their own venture.

Recognizing increased trends toward self-employment as a vocation, NHVR contracted with the Knowledge Institute for Small Business Development (KISBD) to develop two different programs for its customers. There is a program designed to help NHVR customers pursue part-time self-employment and a program to support full-time business pursuits.

**One of the core strengths** of the NHVR self-employment program is its capacity to engage other resource providers across the state that focus on supporting venture start-up and growth. This includes SCORE, the NH Small Business Development Center and

the NH Employment Security Pathway to Work program. In fact, there are over 400 programs in New Hampshire tailored to delivering free and low-cost small business assistance through a consortium of public/private organizations. These programs can be found online at the Business Utility Zone Gateway ([buzgate.org](http://buzgate.org)).

By facilitating connections with established small business assistance agencies across the state, the program leverages the specialized skills and knowledge of NHVR counselors without requiring them to become business development experts.

In just under two years, NHVR has helped over 100 individuals with disabilities pursue self-employment as a viable vocation for attaining both income and quality of life objectives.

**Thanks to the NHVR** self-employment program, Nancy has launched a whole new career that remains true to her passion for helping children. With limited use of her hands and neck, she has used voice recognition software to author a series of children's books that deal with common challenges that kids face in everyday life, through the eyes of a curious cat named Ragdoll.

"The Cat in My Closet: Ragdoll's Trip to the Vet" is the first in a series of six children's books devoted to how a kitty views and copes with change. Ragdoll and the two people she lives with, Les Dear and Nan Hon, become a family that is bonded by the trials of one very confused kitty. By seeing how Ragdoll learns how to handle the unexpected, along with Les Dear and Nan Hon, children are guided to trust the adults who love and care about them.

The second story, "The Cat in My Closet: Ragdoll's Trip to Newfoundland," is currently in draft form. These books are designed for children ages 5 to 8, but people of all ages will find them fun and entertaining.

Nancy's books are available in soft cover, through Amazon.com. You can contact the author at [ragdollbooksnh@gmail.com](mailto:ragdollbooksnh@gmail.com).

*Deborah A. Osgood is co-founder and CEO of the Exeter-based Knowledge Institute for Small Business Development.*

This article appears in the [November 13 2015](#) issue of New Hampshire Business Review

# Recognizing Employers

The NH SRC once again supported and celebrated NH Vocational Rehabilitation's sponsorship of the 2015 Employment Leadership Awards.

The Employment Leadership Award and the Employment Leadership – Top Business Honoree Award are presented each year to New Hampshire employers who recognize the skills and contributions that people with disabilities bring to the workforce and who have adopted inclusive policies and hiring practices that allow people with disabilities to fairly compete for employment.

Award recipients this year represented a wide range of New Hampshire employers from privately owned small businesses, to industries representing manufacturing, restaurant & hospitality, education, healthcare, pet care, and insurance.

Each of these New Hampshire Businesses makes recruiting, hiring, retaining and promoting people with disabilities a top priority. We are fortunate to have each of them in our communities and grateful for their efforts to create opportunities that assist people with disabilities in obtaining competitive integrated employment.

The 2015 Employment Leadership Award winners were featured in a special section appearing in the September 2015 issue of Business NH Magazine and were formally recognized at the Seventh Annual State-wide Employer Recognition Ceremony.



# 2015 Employment Leadership Awards

## Recognizing Employers



## NH State Rehabilitation Council (SRC)

Throughout the year and as part of the State Planning Process the SRC provides advice and recommendations to the Agency in order to improve services. This year the recommendations provided to the Agency are listed below along with the Agency's responses.

**Comment:** It was recommended that VR should continue efforts to develop employers willing to work with/ hire persons with disability.

**Response:** The Agency agrees with the importance of developing and maintaining relationships with employers and businesses in the state and will continue to support strategies and activities with this objective.

**Comment:** It was noted that there are a number of comments that were received related to computer/technology needs including access to technology and training. It was noted that the Agency should keep this increasing need in mind when working with customers.

**Response:** There has been an increase in hiring and placement activities and practices that include technology, computers knowledge and the internet, including online job applications; applications at kiosks, and online job postings. The Agency recognizes that it is important for customers to be aware of these practices and to, when appropriate include computer skills development and other technology awareness and training in planning and service provision.

**Comment:** Several Council members reinforced transportation as an area of need for people with disabilities seeking work in the state.

**Comment:** One Council member suggested that the Agency explore online learning as a potential option for transportation challenged individuals to complete training requirements.

**Response:** The Agency agrees that options and opportunities including online learning should be explored with customers as part of informed choice when developing and participating in their plan for employment.

## NH State Rehabilitation Council

Comment: One Council member cautioned the Agency that while computer work may be an option that it not just be a default (or the only option) for individuals who find transportation challenges. Encouraged to be person specific and recognize that the social element of work may be an important element that is not met when working at home electronically.

Response: The Agency concurs and continually seeks to provide individualized services based on the customers strengths, resources, priorities, concerns, abilities, capabilities, interests and informed choice.

Comment: One area of need was identified as a need for training on how to be a good employee – help person to get the job may include additional information in areas of soft skills – personal hygiene, attendance, punctuality, etc.

Response: The Agency agrees and seeks to include that where appropriate in the planning and service provision with individual customers.

Comment: One Council member noted that overall the comments received during the public comment period appear to be more positive than in some past years

Comment: One Council member noted that the VR Counselor is key to the rehabilitation process and good training is necessary so that they can continue to do a good job.

Response: The Agency concurs and continues to support the professional development of our staff.

Comment: It was noted that several commenters around the state mentioned concerns around the Job Search / Job Development service. They encouraged the Agency to look at whether there is a process for assuring that there is a check in and evaluation as to whether the goal is realistic, and that it is adjusted as necessary particularly for those individuals who are not able to find employment after a period of time.

Response: The Agency will refer this comment to the CRP workgroup.

## NH State Rehabilitation Council

Comment: Transition was identified as an important area to continue to support.

Response: The Agency agrees and continues to include transition as a priority area for the Agency.

Comment: Several Council members noted that experience while in school was an important component for success for transition students (e.g., work experience, summer job). One Council member further noted that there is an identified link between paid work in school and later employment success and made the recommendation that the Agency look at interim benchmarks that capture opportunities for paid work experiences for transition aged youth and not just the end employment outcome.

Response: The Agency agrees that opportunities for transition aged students to be successful in work experiences are an important component to consider. This recommendation will be shared with the Transition Coordinator and the Leadership Team for further consideration.

Comment: One Council member recommended that the Council consider a self-evaluation to include questions regarding: full understanding of role, am I as a member making a meaningful contribution, do I have an adequate understanding of my role and the information that I am provided; what are the needs and are they being filled.

Comments received on the Comprehensive Statewide Needs Assessment (CSNA)

Comment: Transition should be included in the next round of the statewide needs assessment as additional information about this population could be helpful in providing quality services to New Hampshire youth who are transitioning from school to work or college.

Response: The Agency agrees and will be including Transition as a target population in the 2014 – 2016 CSNA.

## NH State Rehabilitation Council

Comment: The statistics are interesting in the amount of growth or lack of it in different industries, and those projected to increase in needs. It seems that the highest projected increases in jobs are those in the lowest paid areas. Yet they project the cost of things like housing etc., to increase. It might be interesting to think about what this could mean for training folks to take the lower wage jobs and whether they will be able to support themselves if we put them into those jobs. I wonder if the trend should be in the technical or self-employment areas where persons can get higher valued skills.

Response: This is an important consideration for our customers as they develop their plans for employment. Whether there is employment in their chosen goal area and if the wages will be sufficient to support themselves once they are employed. This comment will be shared with the Corporate Relations staff and the Training Officer to investigate the possibility of labor market training for counselors.

Comment: regarding page 47 – information from schools. “The schools were split on whether the communication was sufficient, with 51.6% saying yes, and 48.4% saying no.” Also the other survey results are inconsistent. It would be interesting to learn if the negative comments were coming from the same schools and what the cause is of that. Is that the same district that doesn’t want students referred? What can we do to make improvements in that and the communication?

Response: This may be an area to investigate further with the 2014 – 2016 CSNA period, particularly as Transition has been identified as a target area for that assessment.

## NH State Rehabilitation Council

Comment: The responses of what was most helpful showed the biggest part of helpfulness was the services provided by the counselor and VR. If that is what was most helpful, that is where we should put our money and resources. (general survey responses)

Response: The Agency agrees about the importance of the Counselor and the counseling relationship in the rehabilitation process and seeks ways for continuing professional development and support for our Counselors and other staff.

Comment: One Council member expressed concern about caseload size.

Agency Response: The Agency regularly reviews staffing patterns and caseload size to determine coverage needs. This information is also shared with the SRC's Policy Committee and with the Council on a regular basis. The Agency believes that, at this time, the current staffing is adequate to meet the needs of the Agency's customers. The Agency will continue to monitor staffing patterns, caseload size and movement of cases through the vocational rehabilitation process.

## NH State Rehabilitation Council (SRC)

### Contact Us

**Call:** 603-271-1428

**Fax:** 603-271-7095

**Write:**

Chair, State Rehabilitation Council  
NH Vocational Rehabilitation  
21 South Fruit Street, Suite 20  
Concord, NH 03301

**Website:**

<http://education.nh.gov/career/vocational/advisory.htm>

**Attend a Meeting or Public Forum:**

The State Rehabilitation Council meeting and Public Forums are open to the public. SRC meetings are generally held in October, January, March and June. Public forums are generally held in February or March. The meeting locations, dates and times are posted on the SRC webpage.

<http://education.nh.gov/career/vocational/advisory.htm>

**Apply for Membership:**

If you are interested in becoming a member of the SRC, you can contact Elizabeth Howlett, SRC Liaison at 603 - 271-1428.