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Bureau of Special Education FY'12 Memo #9

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To: Superintendents of Schools  
Directors of Special Education

From: Office of the Commissioner of Education

Division of Instruction  
Bureau of Special Education

RE: Complaint Manual Updated, October 1, 2011

The Bureau of Special Education has updated the Special Education Complaint Manual, October 1, 2011. The Manual, with the assistance of a group of stakeholders, was developed to provide guidance and information about the 60 day complaint process required by federal and state law.

The Special Education Complaint Manual is intended to be a guidance document and is not meant to replace any laws or rules that are in effect.

The Manual is available on the NHDOE's website:

[http://www.education.nh.gov/instruction/special\\_ed/complaint.htm](http://www.education.nh.gov/instruction/special_ed/complaint.htm)

The Bureau will provide the document in a paper format (alternative formats available) upon request.

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BJR  
Enclosure