What to do if you are not satisfied

A deaf or hard of hearing person or anyone else who believes that an interpreter did not conduct him or herself properly may file a complaint within 2 years of the incident with the NH Board of Licensure of Interpreters. Please see our website for more information on how to file a complaint with the board.

Information

Additional information on the NH Interpreter Licensure Law 326-I, the NH Interpreter Law 321-A and the Americans with Disabilities Act (ADA) relating to interpreters and licensing is available on the Board's website www.education.nh.gov/career/vocational/deaf_lh_interp_lic_bd.htm or can be requested by contacting the Board.

Contact Information

Board of Licensure of Interpreters
c/o Program for the Deaf and Hard of Hearing
21 South Fruit Street, Suite 20
Concord, NH 03301
800-299-1647 Voice or TTY
603-463-0728 VP
603-271-3471 Voice/TTY
603-271-7095 FAX
Or contact the Licensure Board Chairperson via email: licenceboard@doe.nh.gov

Revised 4/2016
The Law Requires Licensed Interpreters for Deaf And Hard of Hearing Citizens

The Interpreter Licensure law has been in effect since 2003. According to the law, interpreters for the deaf and hard of hearing must hold a license in order to receive compensation and to practice as an interpreter in New Hampshire.

REQUIREMENTS FOR LICENSURE

* Candidates must be at least 18
* Candidates must be certified by the National Association of the Deaf/Registry of Interpreters for the Deaf (NAD-RID), the New Hampshire Interpreter Classification System or an approved state screening that is at least equal to the New Hampshire requirements
* Candidates must adhere to the Code of Professional Conduct (Code of Ethics) and, by doing so, demonstrate evidence of good professional character

WAIVER

A deaf or hard of hearing person may apply to the Department of Education for a waiver from using a licensed interpreter. To learn about waivers or to file a waiver, please refer to our website. A new application for waiver must be approved each time a waiver is requested.

EXEMPTIONS

* Interpreters working in certain emergency situations
* Interpreting students under supervision
* Interpreters working in religious settings
* Non-resident interpreters who hold a legal specialty certificate (SC:L) or who have completed RID-approved legal interpreter training, working in court settings in New Hampshire, are not required to be licensed, but are subject to disciplinary procedures of the board
* Interpreters working in K-12 settings for deaf or hard of hearing students in instructional or extra curricular activities must obtain certification from the Department of Education

Note: Persons using an interpreter may request to see an interpreter’s license. Unless the interpreter comes under one of the above exemptions, the interpreter must present their license when requested.

HOW TO HIRE A LICENSED INTERPRETER

Licensed interpreters may be contacted directly, or by going through an interpreter referral agency. To receive a copy of the directory of licensed interpreters, contact the Office of the Deaf and Hard of Hearing at 1-603-271-3471 Voice/TTY or on the Board’s website. Click on interp_guide to open the directory.

Referral agencies that can assist in securing interpreting services are listed in the directory on page 6 under The Hiring Process.

THE LICENSURE BOARD

The Board's responsibilities include, but are not limited to the following:

* Approving applications for licensure
* Investigating complaints against interpreters and holding hearings
* Maintaining a directory of all licensed interpreters
* Reporting to the Governor and Council annually

http://www.education.nh.gov/career/vocational/deaf_hh_interp_lic_bd.htm