Bureau of Special Education FY’14 Memo #24

Date: February 4, 2014

To: Superintendents of Schools
   Directors of Special Education

From: Office of the Commissioner of Education
      Division of Education Improvement
      Bureau of Special Education

RE: New Hampshire Parent Involvement Survey Administration 2014

The New Hampshire Department of Education (NHDOE), Bureau of Special Education (Bureau) will be distributing the seventh annual statewide Parent Involvement Survey in Special Education. The NHDOE is required by the Office of Special Education (OSEP) in the Part B State Performance Plan (SPP) and the Annual Performance Report (APR) to conduct a statewide survey of parents with children receiving special education services. The purpose of this survey is to measure the percentage of parents with a child receiving special education services who report that schools facilitated parent involvement as a means of improving services and results for children with disabilities. For more information about the SPP and APR indicator visit: http://www.education.nh.gov/instruction/special_ed/spp.htm

Gibson Consulting Group, Inc. (Gibson) is assisting the Bureau in the distribution of the survey and analysis of the survey results. For the purposes of dissemination of the survey, the NHDOE has supplied Gibson with the name and contact information of the Special Education Director for each school district, and they will be in touch with you to kick off the survey administration process. If you would like to designate someone other than yourself to be the point person for your district, please contact: Cheyanne Rolf at Gibson at crolf@gibsonconsult.com or (877) 328-0884.

The 2014 Parent Involvement Survey Administration will proceed as follows.

- **During the first weeks of February, 2014**, Gibson will contact each designee via email for a count of the number of preschool surveys and the number of school age surveys that each district will need this year. They will provide a link in the e-mail for the information to be entered electronically.

- **During the week of March 17, 2014**, each Special Education Director, or designee, will receive a District Survey Kit based on the counts provided in February. Each District Survey Kit will contain:
  - A package of sealed preschool surveys (based on the counts you provide in February), containing a letter to the parent, the survey form, and a postage-paid return envelope.
A package of sealed school age surveys (based on the counts you provide in February), containing a letter to the parent, the survey form, and a postage-paid return envelope.


- By Friday, March 28, 2014 each Special Education Director or designee is expected to address and mail the survey envelopes to all parents in their district who have children receiving special education services.
  - Districts should send one addressed survey envelope packet per child (even if this means that a parent will receive multiple survey packets); and
  - The survey should go to the person who is signing the IEP. This includes the natural or adoptive parent, legal guardians or educational surrogate parents, including foster parents who have the authority to sign the IEP. In the event that there are separate households, the survey should go to each parent/guardian who signs the IEP.

Please take the opportunity to ensure that parent names and addresses are correct. These efforts ensure a stronger parent response.

- This year, to further improve parent response rates, parents are being encouraged to complete the survey online at www.NHparent.com. Passwords will not be needed to access the survey.
- Gibson will also send each designee electronic versions of materials that can be used to promote awareness of the parent survey in each school district. This e-mail will contain:
  - A flyer that can be disseminated throughout the district and within schools (e.g., sent home to parents with student folders, placed in strategic locations in the school building, etc.).
  - Content for an e-mail that can be sent to parents (either through e-mail or posted on list serves or in newsletters).
  - A PowerPoint presentation that can be used in meetings with school leaders.
  - Graphics that can be posted on school and district websites.
  - A script for districts with automated phone messaging systems to use as a mechanism for alerting parents to the importance of the survey effort.
  - Content for social media (e.g., Facebook posts and tweets).
  - Historical response rates for your district.

During the survey window, Cheyanne Rolf and Amie Rappaport at Gibson can be reached at (877) 328-0884 to assist parents/guardians and school district staff as needed. They will be in close contact with designees throughout the survey period, and will offer additional supports including translations of the survey and the opportunity for parents with specific needs to complete the survey over the phone, if necessary. Gibson will also rely on school and district staff to help parents complete surveys as needed (e.g., assisted by district translators or sign language interpreters). Through the outreach materials listed above, Gibson will help schools engage in activities to increase parent response rates. These activities may include sending notices and e-mails to parents, posting the provided survey flyers in public areas, disseminating the provided PowerPoint to school principals, posting the online survey URL on the district’s website, etc. Also, visit NH Connections’ website www.nhconnections.org for additional tools and strategies. As well as the NH Parent Involvement Special Education Survey page on the NH Department of Education’s website for survey materials at http://www.education.nh.gov/instruction/special_ed/parent_involv.htm.

THE DEADLINE FOR COMPLETING SURVEYS IS MAY 9, 2014.

The Department of Education looks forward to working with your district to ensure an effective administration of the parent survey. If you have any questions, please feel free to contact Mary Lane at: Mary.Lane@doe.nh.gov or (603) 271-3740.