

Internet Service Provider Connections with Supports in Place Due to COVID-19

Federal Communications Commission - Lifeline Support for Affordable Communications \$9.25 discount on internet service through participating ISPs

<https://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications>

Lifeline typically provides up to a \$9.25 monthly discount on service for eligible low-income subscribers. Subscribers may receive a Lifeline discount on either a wireline or a wireless service, but they may not receive a discount on both services at the same time. Lifeline also supports broadband Internet access service and broadband-voice bundles. FCC rules prohibit more than one Lifeline service per household.

Comcast Xfinity - Internet Essentials program \$9.95/mo. for up to 15 Mbps

<https://internetessentials.com/>

In response to emergency measures associated with Coronavirus (COVID-19), Internet Essentials will increase speeds from 15/2 Mbps to 25/3 Mbps for all customers. This speed increase will happen automatically - no action is required by customers. In addition, new customers will receive two months of free service.

Spectrum - Internet Assist Program \$14.99/mo. for up to 30 Mbps

<https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

One or more members of your household must be a recipient of one of the following assistance programs: National School Lunch Program (NSLP), Community Eligibility Provision (CEP) of the NSLP, Supplemental Security Income (for applicants age 65+ only)

Programs that do not qualify for Spectrum Internet Assist: Social Security Disability (SSD), Social Security Disability Insurance (SSDI), and Social Security Retirement and Survivor Benefits are different from Supplemental Security Income and do NOT meet eligibility requirements.

Cox - Connect2Compete \$9.95/month, first month free

Cox.com/C2C

Now through 5/15/2020, first month free of Connect2Compete service, \$9.95/month thereafter. Phone and remote desktop support through Cox Complete Care at no charge to provide peace of mind and ease for technology needs. Resources for discounted, refurbished equipment through our association with PCs for People. A Learn from Home toolkit for schools, including instructions on how to fast-track eligible students without internet access.

AT&T - Access Program \$10.00/month for 10 mbps; \$5.00/month 3 Mbps

<https://att.com/access>

AT&T is offering low-cost wireline home Internet service to qualifying households with at least one resident who participates in the U.S. Supplemental Nutrition Assistance Program (SNAP), with an address in AT&T's 21-state service area, at which we offer wireline home Internet service, and without outstanding debt for AT&T fixed Internet service within the last six months or outstanding debt incurred under this program.

Mediacom - Connect2Compete \$9.95/mo. for up to 10 Mbps

<https://mediacomc2c.com/apply.aspx>

Connect2Compete program partners with EveryoneOn to offer inexpensive internet for students eligible for the NSLP. The program includes a 10 Mbps internet connection and Wi-Fi modem for \$9.95 per month.

Free Internet Services:

NetZero offers customers up to 10 hours of free dial-up internet use every month. The connection requires a home phone line, and it's limited to data speeds of around 56 Kbps (about half of 1 Mbps). It's not a fast enough connection for online gaming or streaming video content, but it'll do for basic messaging, email, and web browsing if you're patient.

<https://store.netzero.net/account/showService.do?serviceId=nz-dialup>

FreedomPop also has a few options for free internet service. The company offers both free mobile phone service and free home internet service via 4G LTE connections. The high-speed internet claims to be faster than DSL (and definitely faster than dial-up), but you're limited to 1 GB of data per month.

<http://www.freedompop.com/home/qualify>

Atlantic Broadband has opened up its WiFi hotspots so that the public has free access. A user within range will see the "AtlanticBB Free WiFi" option and will not need to provide any individual credentials to access.

Consolidated Communications

Per the offers related to school closings:

New Offer to be used for low income families affected by school closings:

- 2 months of free Internet Service
- Free equipment lease/support for the 2 months
- No broadband cost recovery fee (where charged) for the 2 months
- Free Install
- No ETF
- Following 2 months, those keeping service will remain at acquisition promotional rates for remainder of term (customers will have to call to disconnect)
- Requests should follow the normal order process through customer care. We plan to communicate via schools to offer to low income families as needed. With order volumes in general elevated due to families taking precautionary measures related to the Coronavirus, by concentrating efforts on those families currently without Internet service we'll be better able to get these families connected in a timely manner.
 - CCI offer is for new activations only for Internet service.
 - CCI will require client services team to validate resident to determine if service is available.
 - CCI will manage order volumes during this difficult times based on if service is and public safety need and provide best estimate of completion date.

Marc C. Abatiell- Senior Account Manager - *Government and Education, NH*

Consolidated Communications | 770 Elm Street Manchester, NH 03101|
mabatiell@consolidated.com

Other internet providers serving New Hampshire:

CenturyLink <https://www.centurylinkquote.com/high-speed-internet>

Windstream <https://www.windstreamoffers.com>

Viasat <https://www.viasatspecials.com>

HughesNet <https://www.satelliteinternet.com/providers/hughesnet/internet/>

EarthLink <https://higherspeed.earthlink.com/>

Dunbarton Telephone Company <http://dunbartontelephone.com/services/>

Argent Communications <http://www.argentcommunications.com/>

Central Scott Telephone <https://centralscott.com/residential/residential-services>

Topsham Communications <https://www.tops-tele.com/>

Rise Broadband <https://www.risebroadband.com/>

GWI <https://www.gwi.net/>

Granite State Telephone <https://www.mygsc.com/>

Consolidated Communications <https://www.consolidated.com/residential/internet>