Family Portal: Overview and How to Get Access Codes

Cambium Assessment

Training Module

2023–2024

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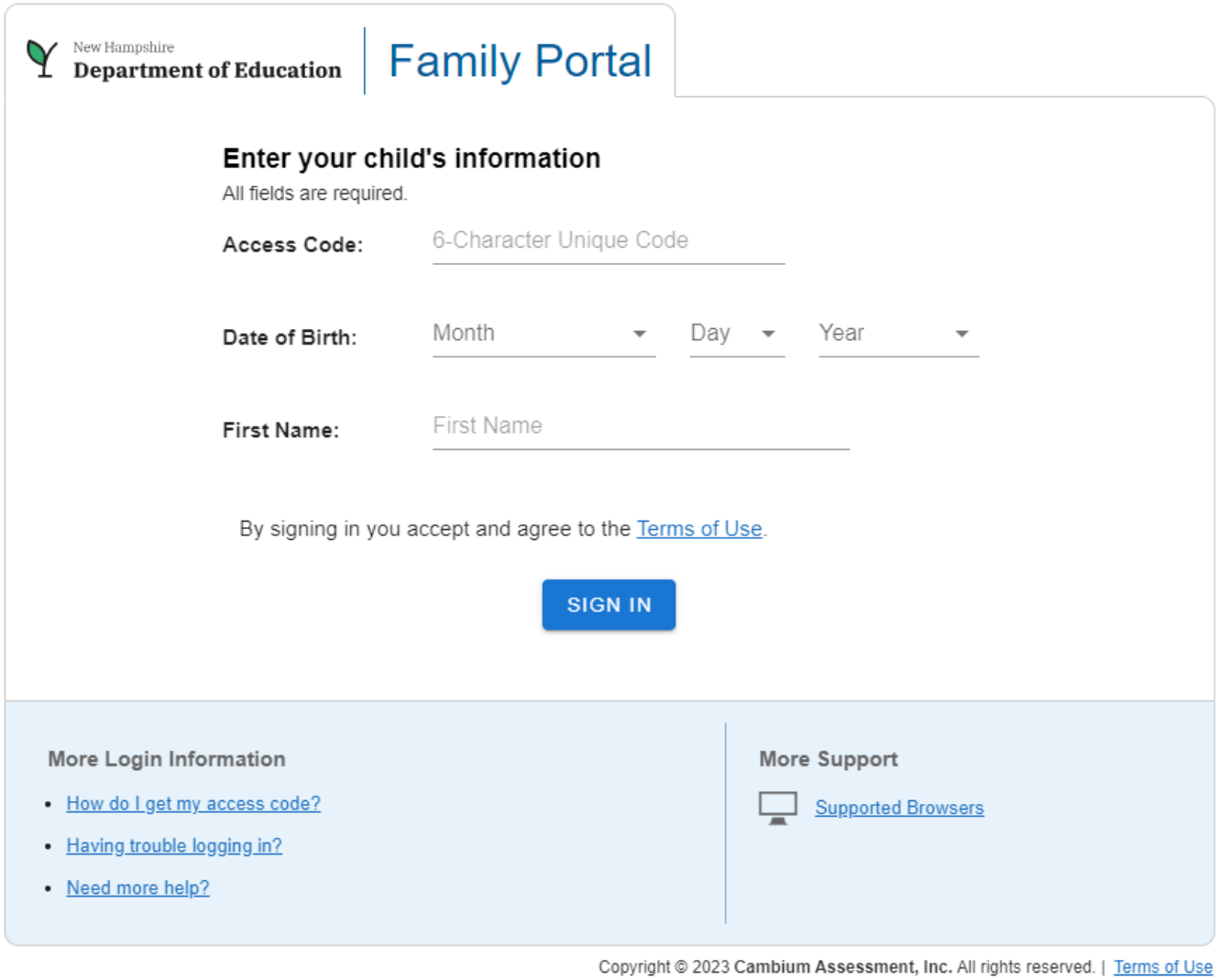
The Family Portal

What information can be found on the Family Portal?

- Your student's results from the NH SAS
- Your student's individual score reports with interpretative guides that can be downloaded and printed
- Glossary
- FAQs
- Performance levels
- Resources for families to use with students

Family Portal Overview

Login Page


New Hampshire
Department of Education
Family Portal
Enter your child's information
All fields are required.
Access Code:
6-Character Unique Code
Date of Birth:
Month
Day
Year
First Name:
First Name
By signing in you accept and agree to the Terms of Use.
SIGN IN
More Login Information
How do I get my access code?
Having trouble logging in?
Need more help?
More Support
Supported Browsers
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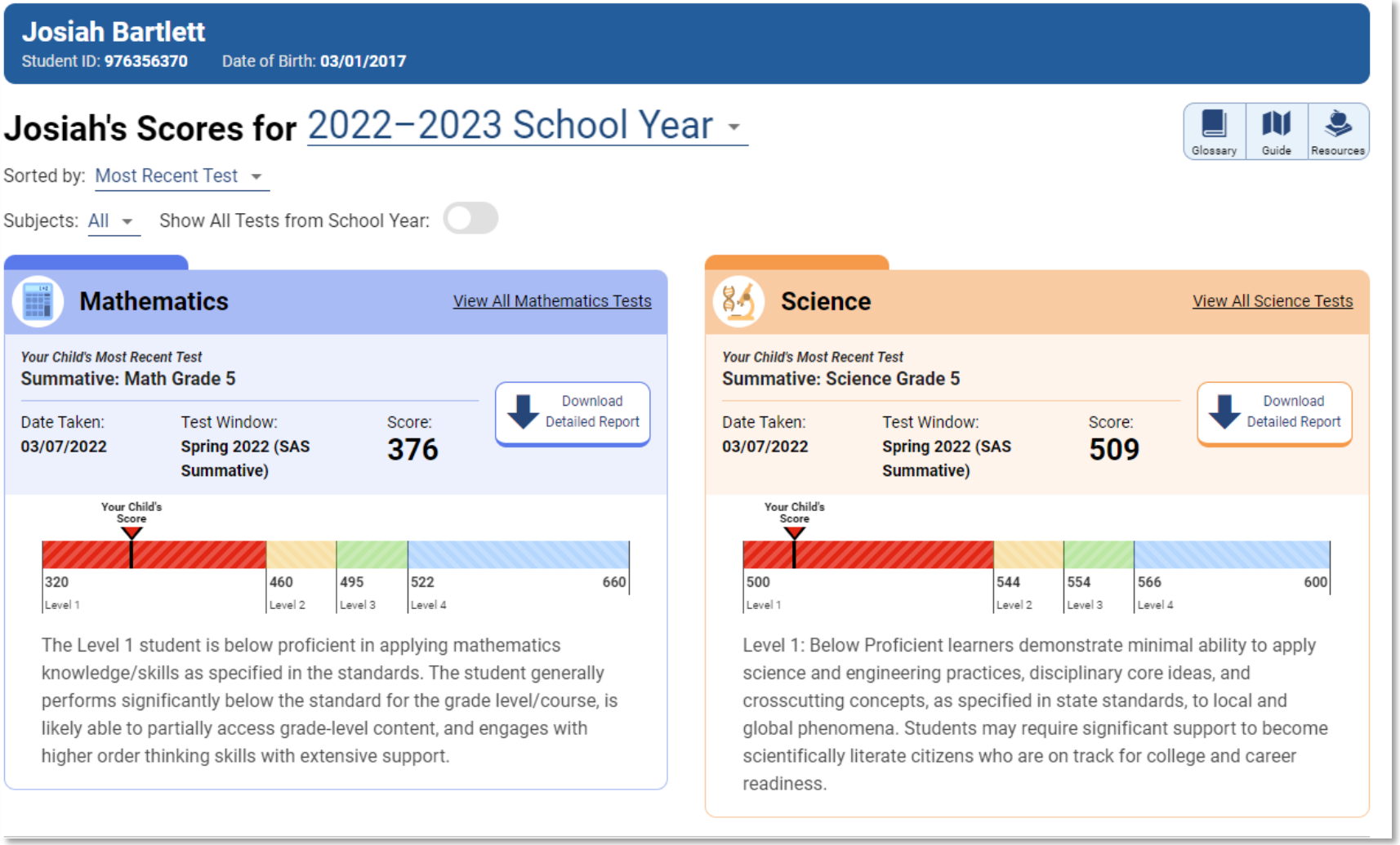
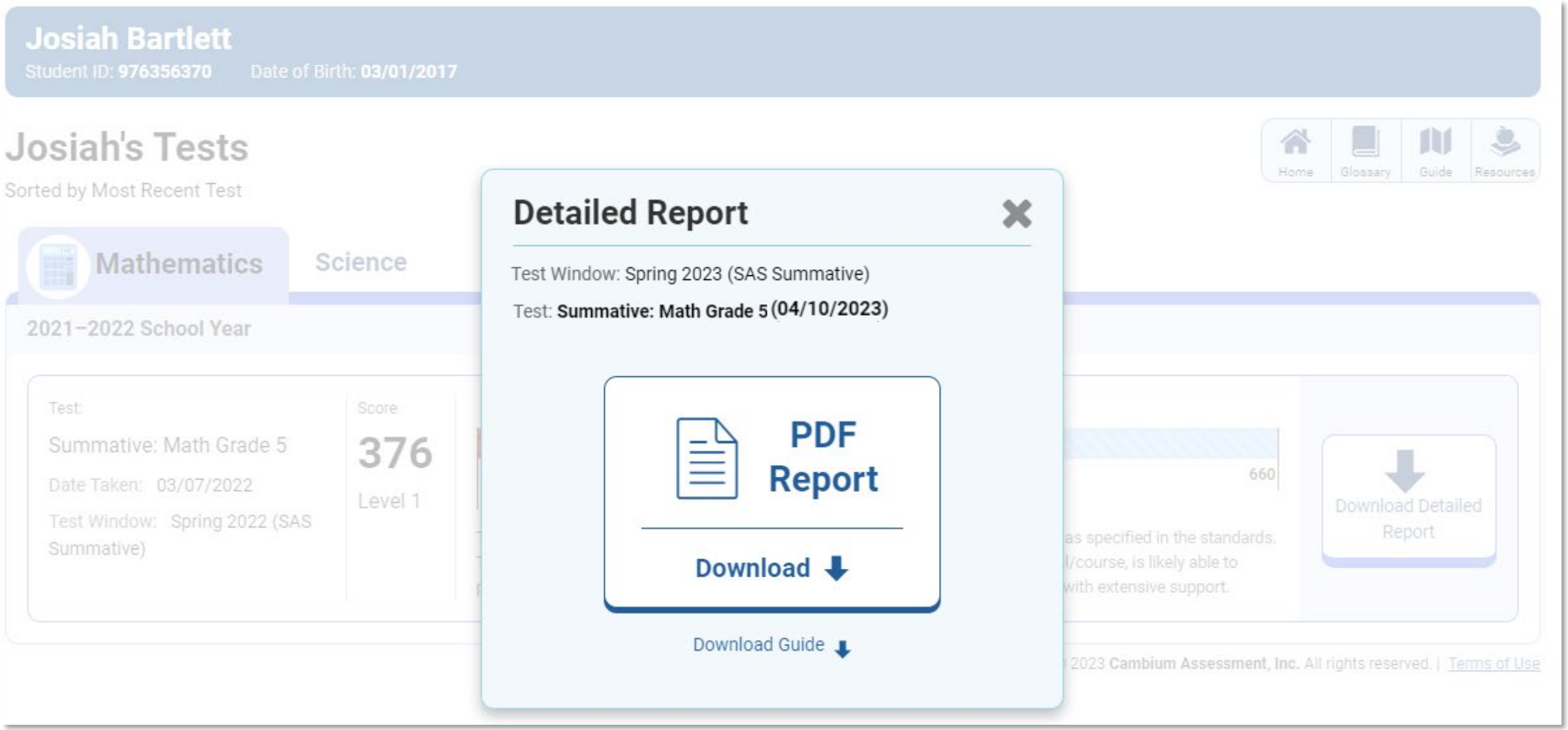
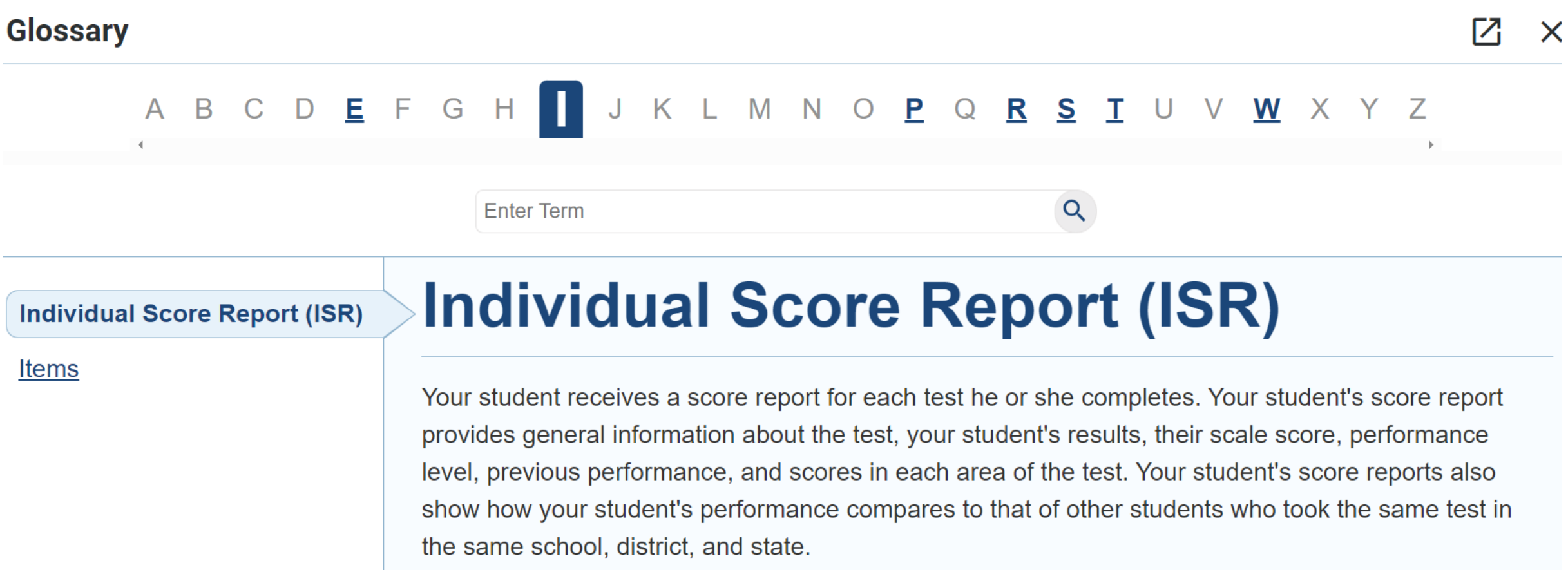
Landing Page



Detailed Report Download

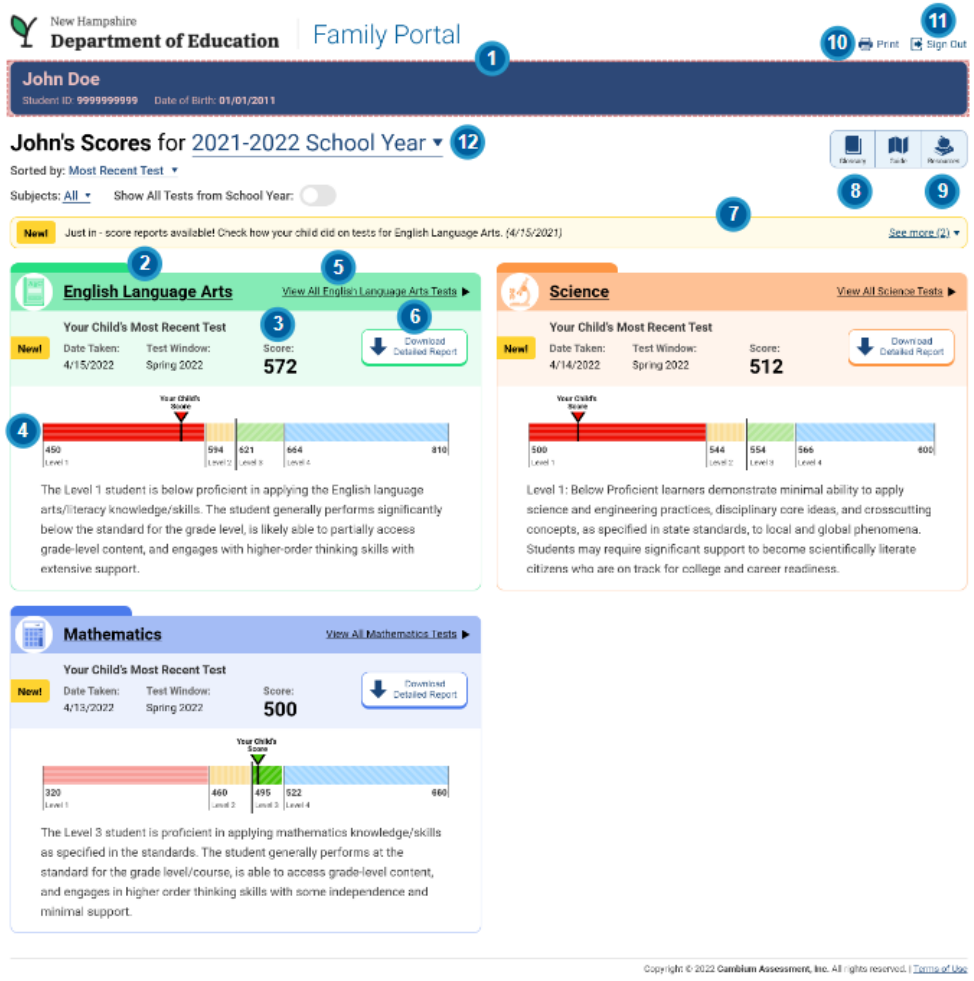


Glossary


Glossary
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
Enter Term
Individual Score Report (ISR)
Items
Individual Score Report (ISR)
Your student receives a score report for each test he or she completes. Your student's score report provides general information about the test, your student's results, their scale score, performance level, previous performance, and scores in each area of the test. Your student's score reports also show how your student's performance compares to that of other students who took the same test in the same school, district, and state.

Interactive Guide

Guide



1

Your Student's Details

The top of the Family Portal displays your student's name, ID, and date of birth. You can check these details to make sure you are viewing the reports for the right student.

1 of 12

How to Get Access Codes

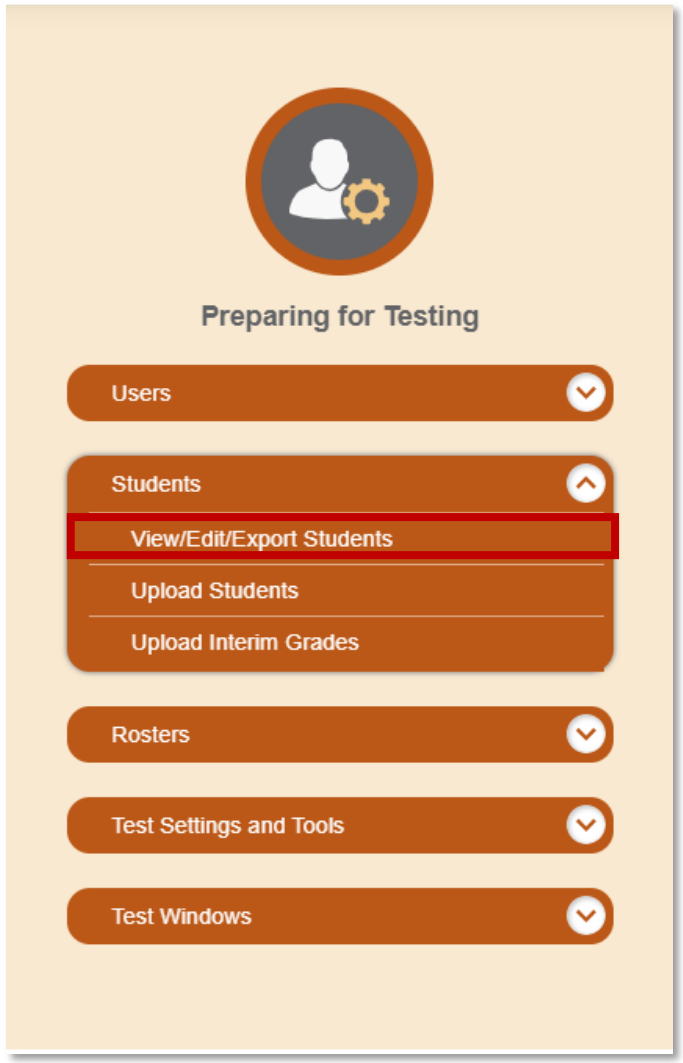
Family Portal Access Codes

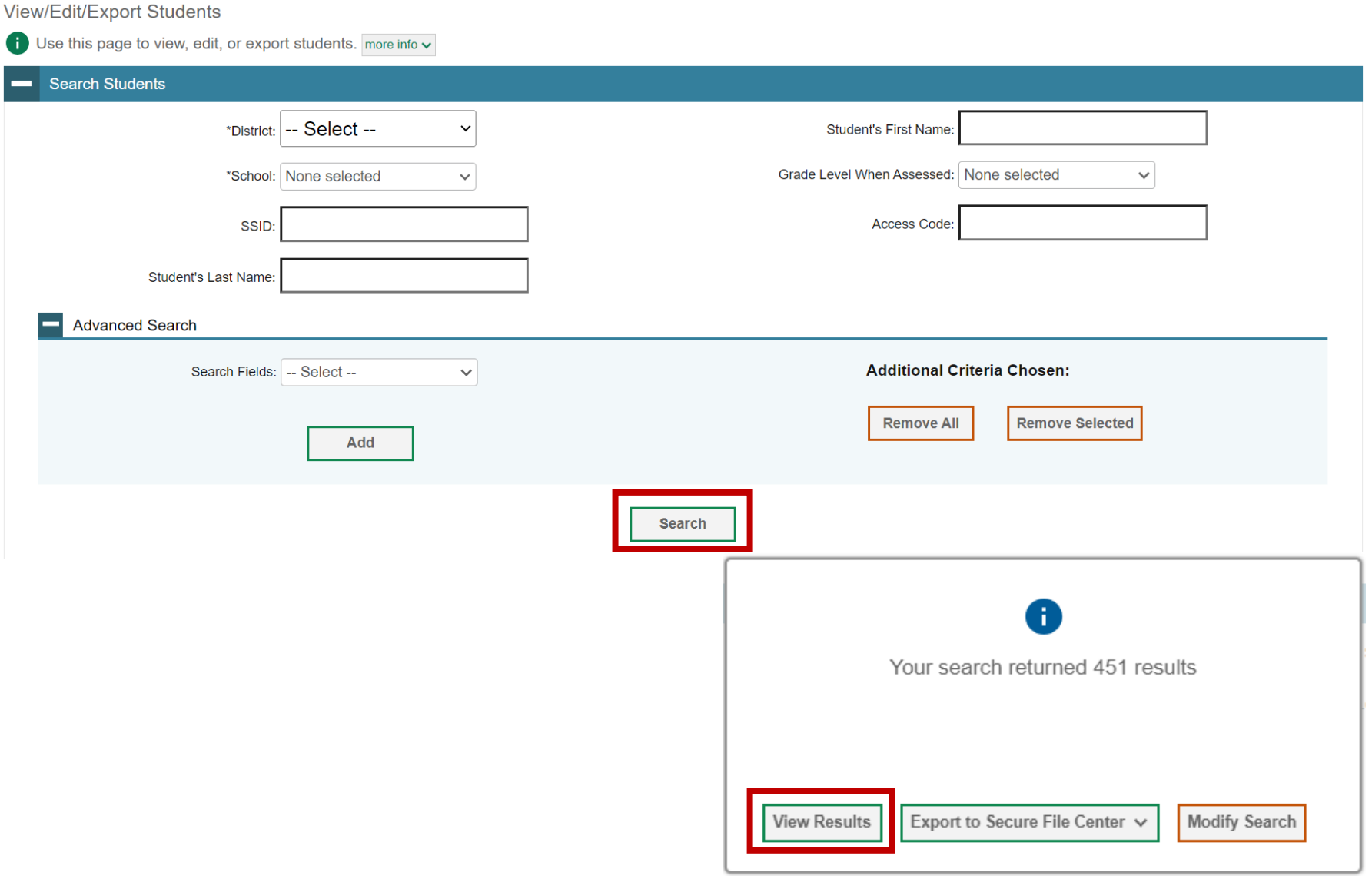
- TIDE users can view Family Portal Access Codes for individual students.
- Students must be in TIDE in order to view access codes. The following steps must be completed for schools to retrieve access codes:

  - i4see coordinator or designee successfully uploads an AOY submission in the i4see system to include all students.
  - Student data is then sent overnight from i4see to the TIDE system.
  - Students will appear in TIDE the next day for district/schools to retrieve Access Codes.

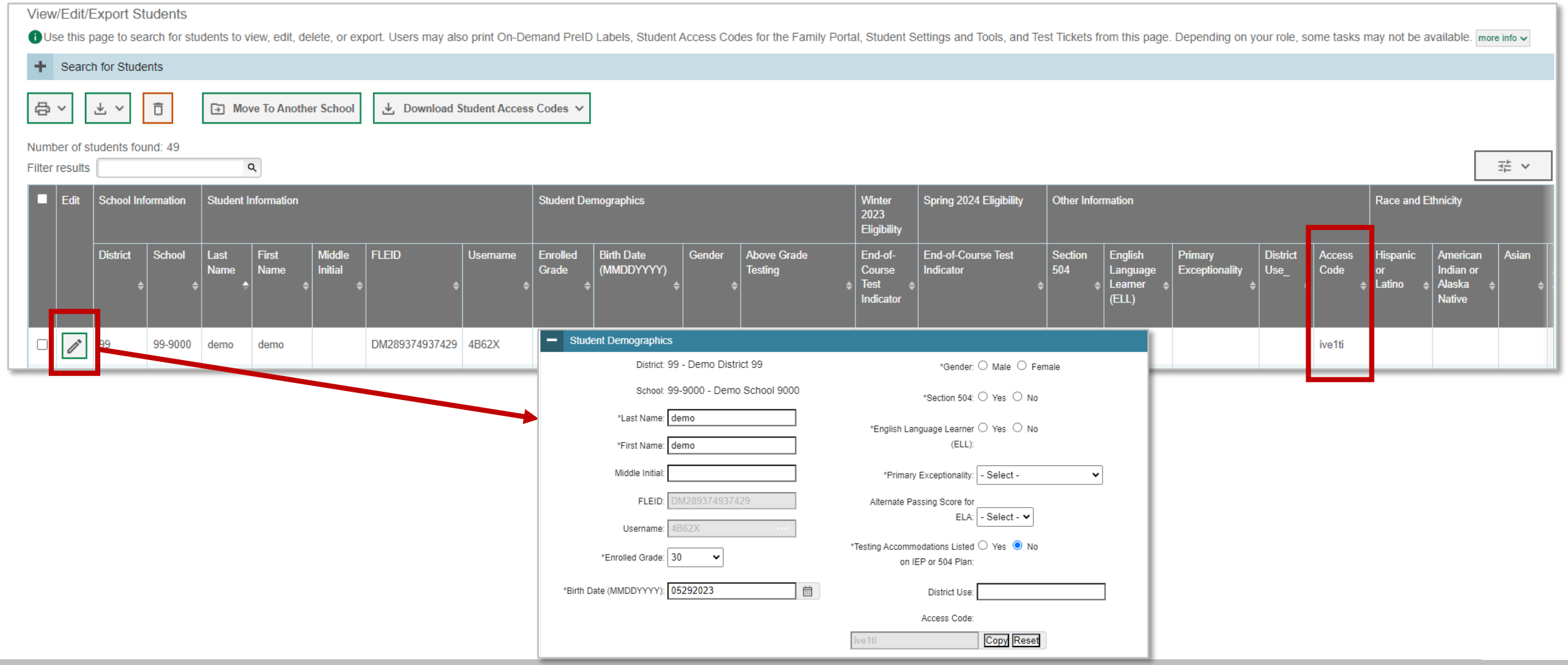
- TIDE users can view and print Family Portal Access Codes in a roster.
- TIDE users can generate a Microsoft Excel file containing Access Codes.

View Access Codes for Individual Students

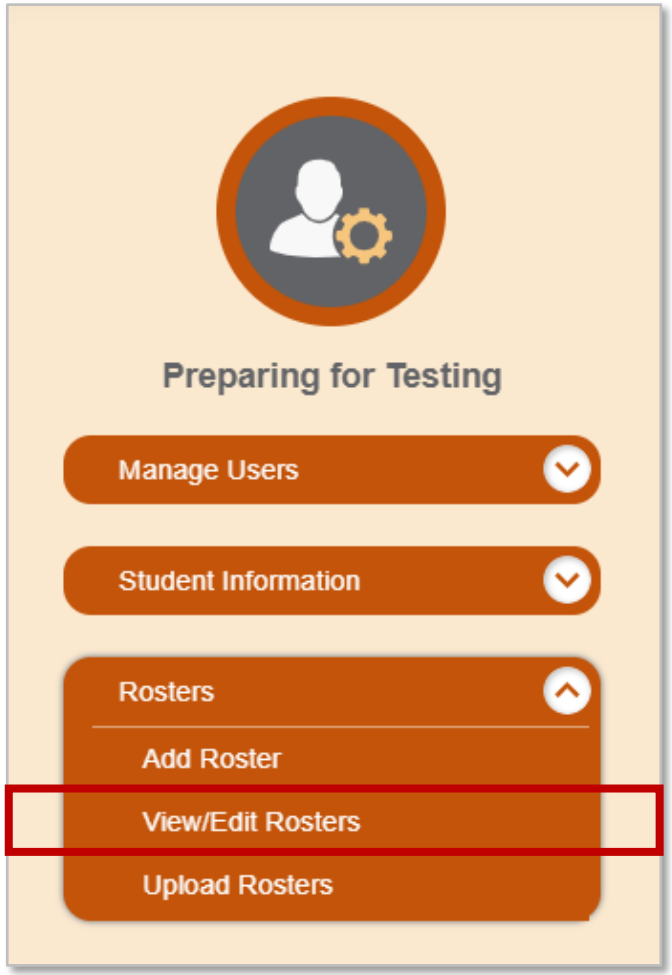


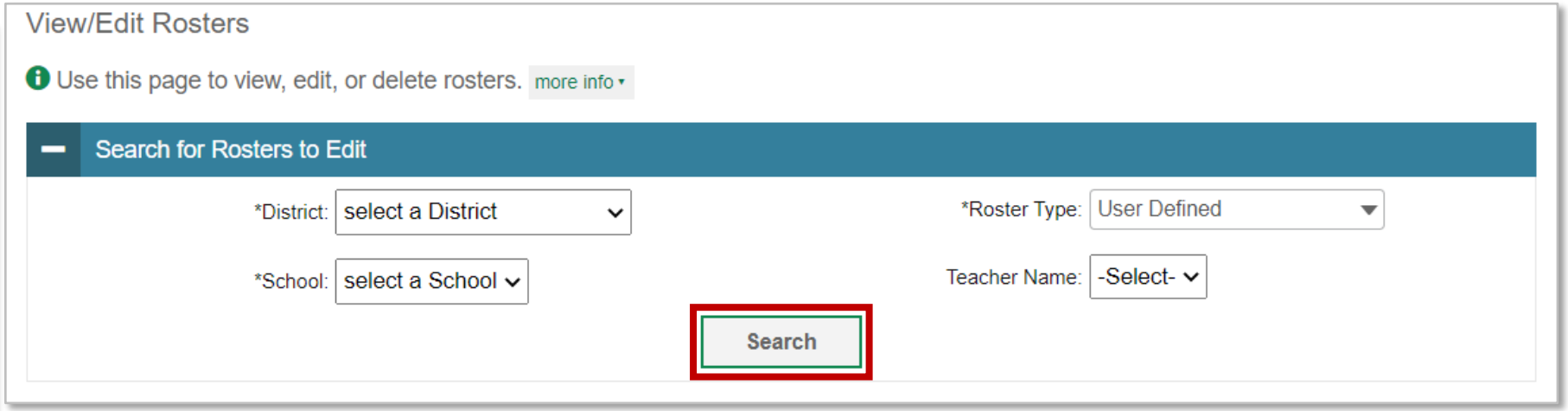


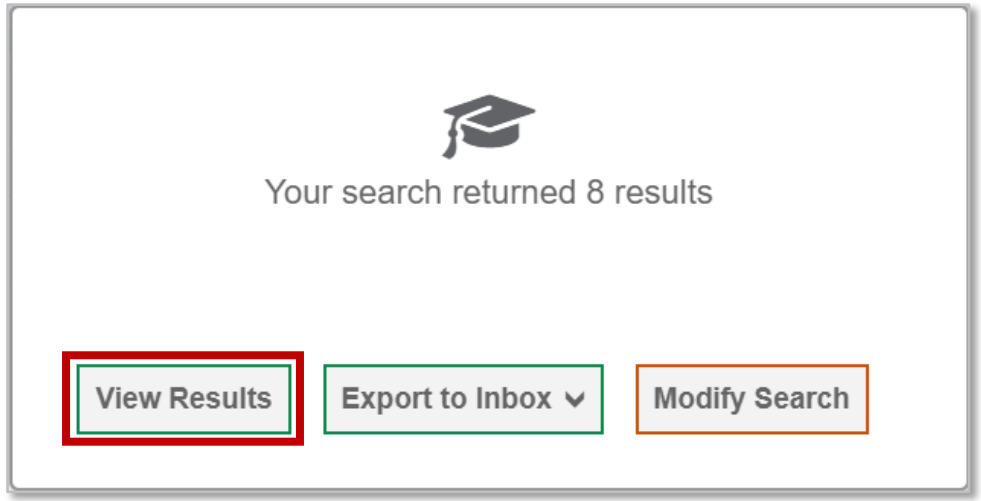
View Access Codes for Individual Students, continued



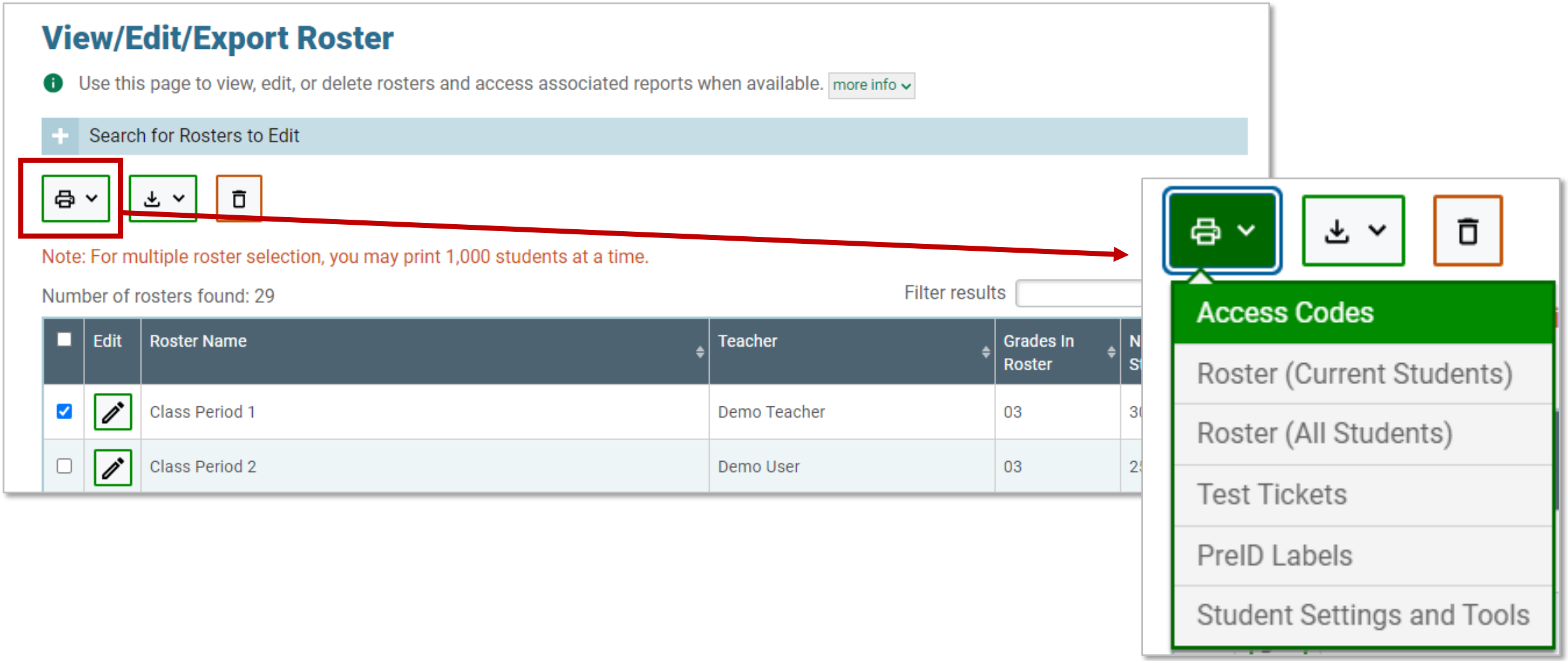
View Access Codes in a Roster



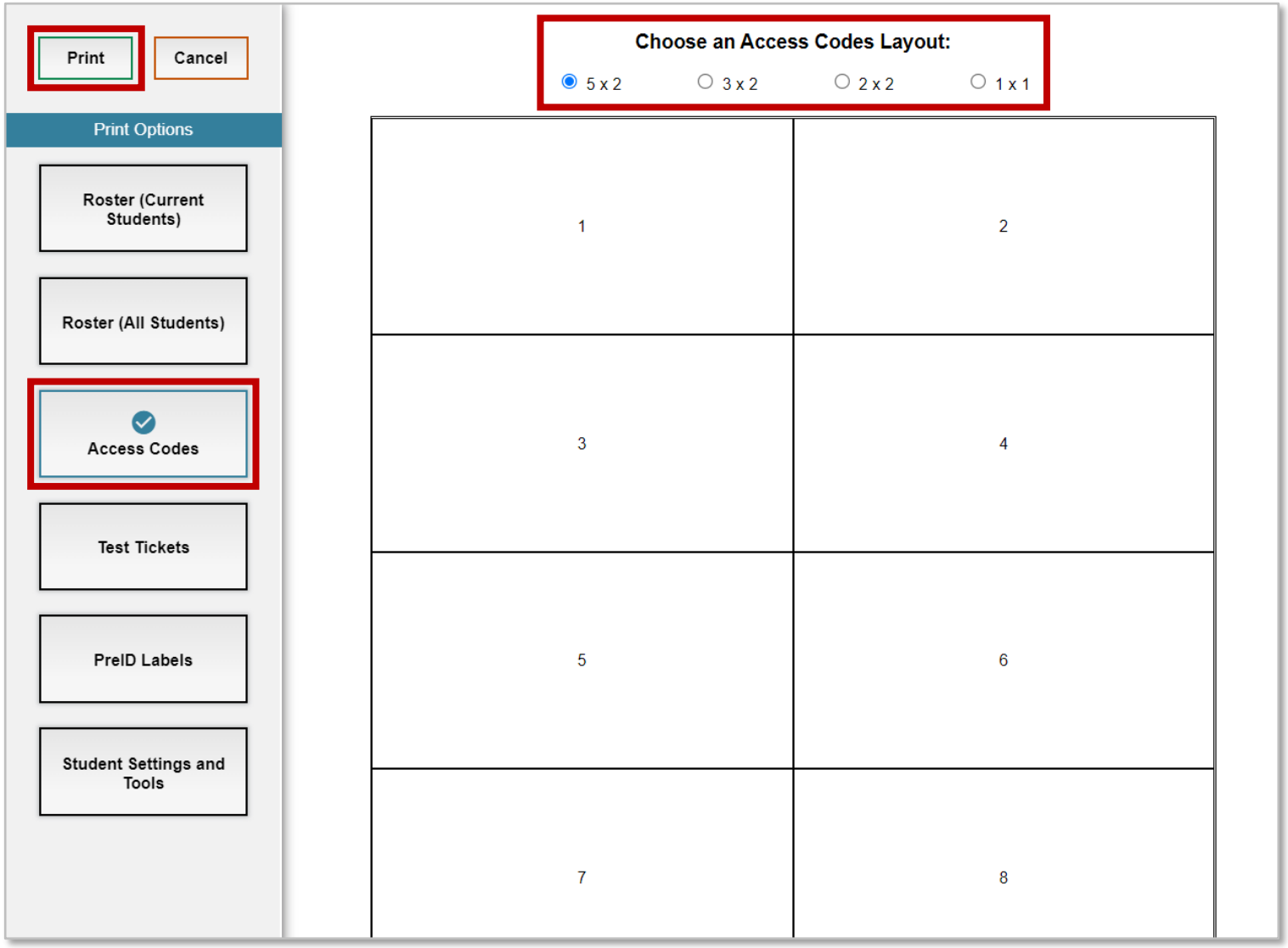




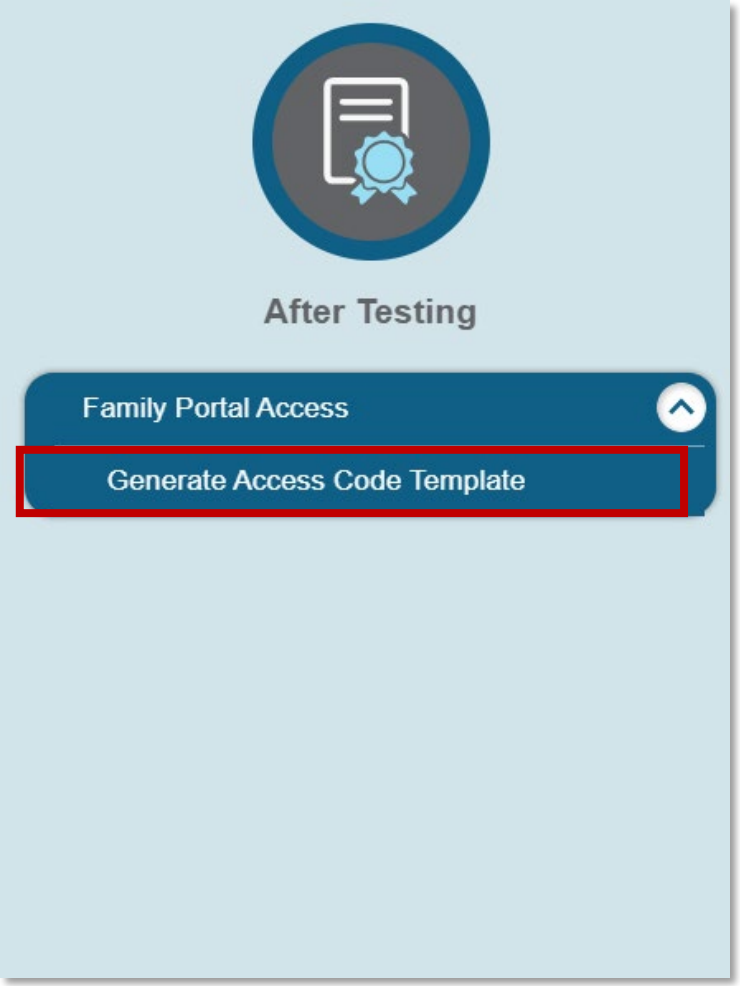
Print Access Codes in a Roster

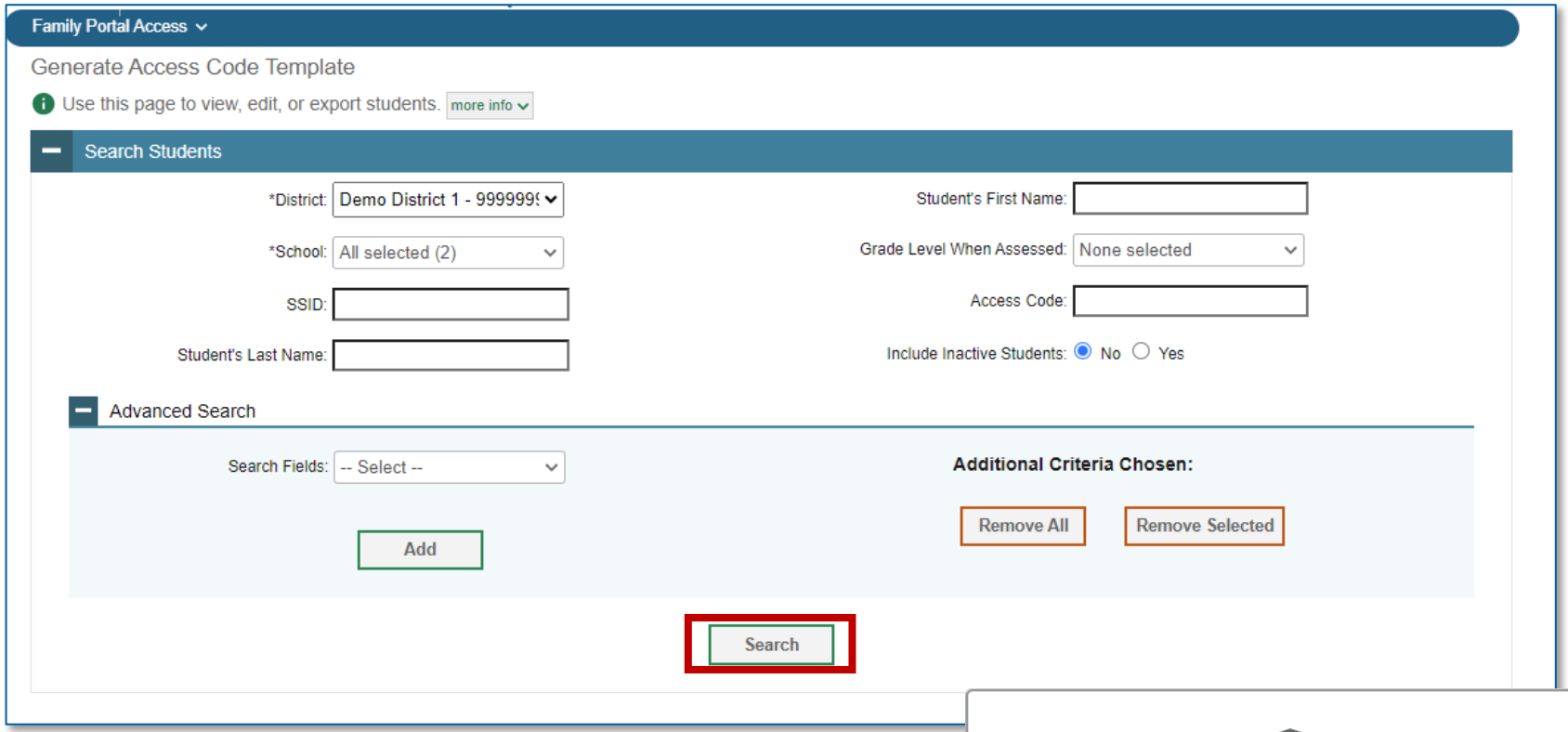


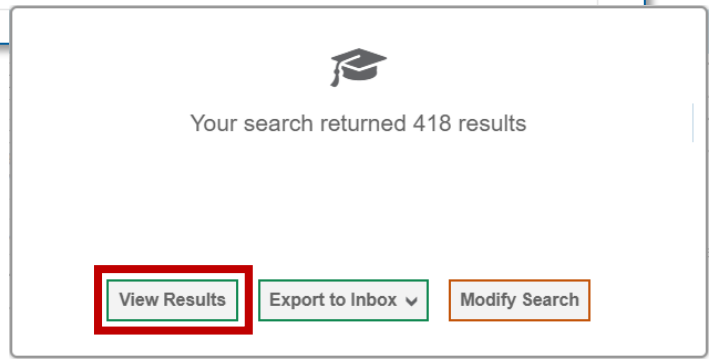
Print Access Codes in a Roster, Continued



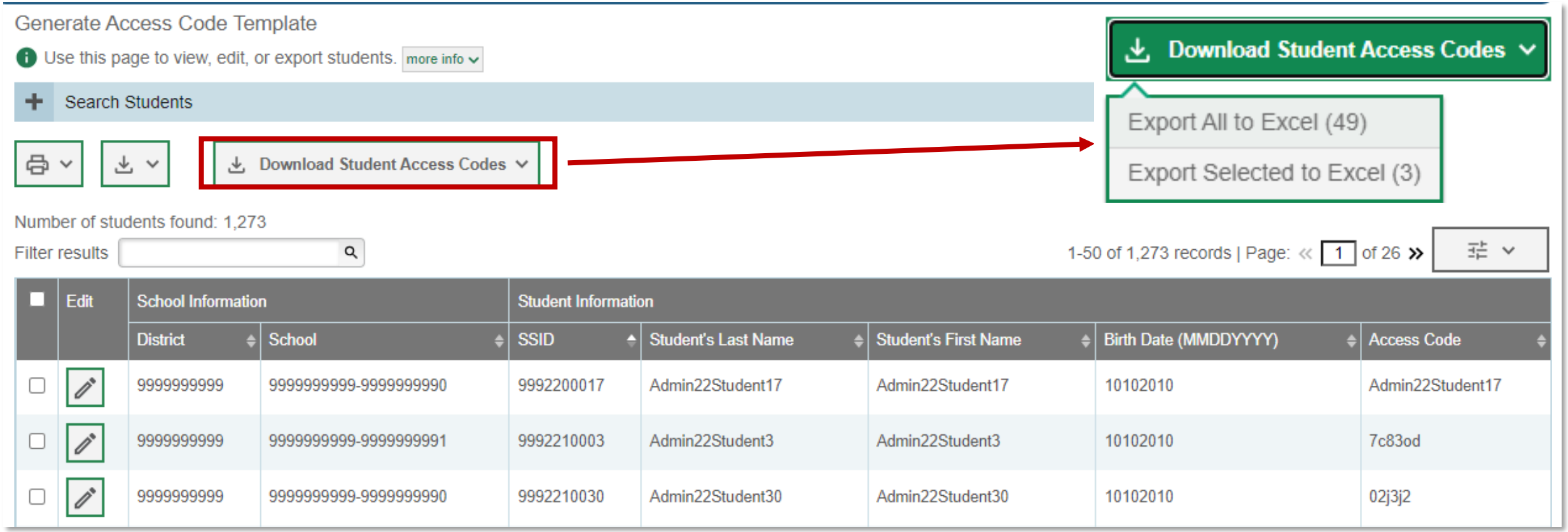
Generate an Excel File Containing Family Portal Access Codes



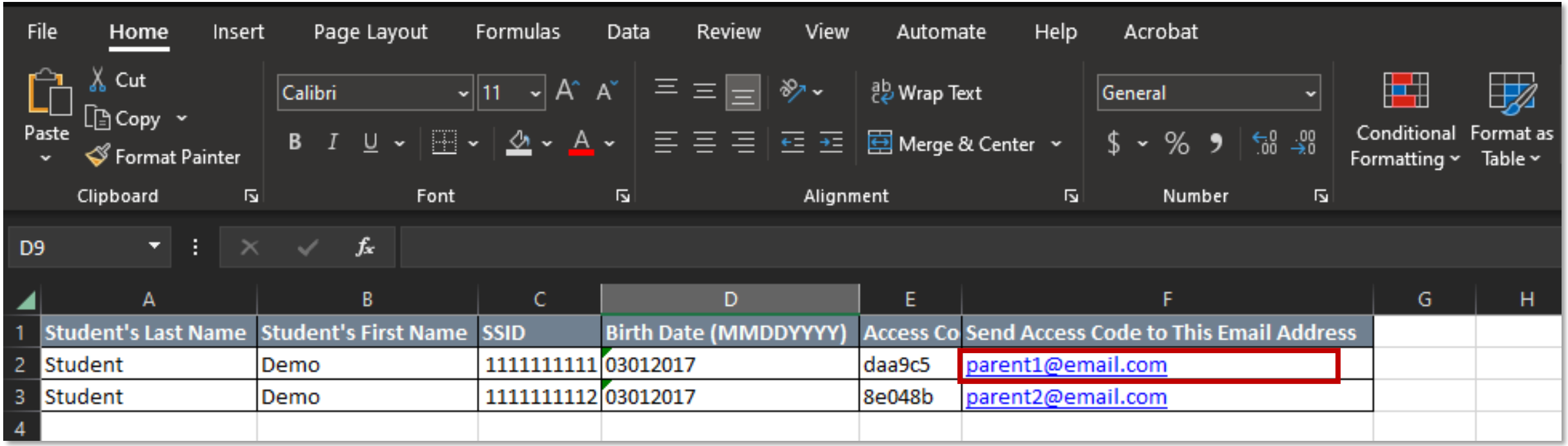




Download Family Portal Access Codes Template



Family Portal Access Codes Template



	A	B	C	D	E	F	G	H
1	Student's Last Name	Student's First Name	SSID	Birth Date (MMDDYYYY)	Access Co	Send Access Code to This Email Address		
2	Student	Demo	1111111111	03012017	daa9c5	parent1@email.com		
3	Student	Demo	1111111112	03012017	8e048b	parent2@email.com		
4								

Contact Your Help Desk

Contact the NH SAS Help Desk for assistance with any technical issues encountered.

When contacting the Help Desk, please be ready to provide the following information:

- Any error messages that are appearing (including codes).
- Operating system and browser information, if applicable.
- Network configuration, if applicable.
- Contact information for follow-up by telephone or email.
- Any other relevant information, such as test names or content areas, student IDs, session IDs, and search criteria. Do not provide personal identifiable information (PII) to the help desk.

For test administration or policy issues, please contact your district or school test coordinator or NHED Office of Assessment at: Assessment@doe.nh.gov.

NH SAS Help Desk

For assistance, contact the help desk:

- **Email Support:** nhhelpdesk@cambiumassessment.com
- **Toll-Free Phone Support:** 1.844.202.7584

Additional resources are available on the NH SAS Portal:

https://nh.portal.cambiumast.com